



Guest Services Manager

The Mariners Centre is a multi-purpose sport, recreation, and event facility in Yarmouth, Nova Scotia, Canada. This is an exciting time for the Mariners Centre. The community is committed to a future expansion of our facility which will include Aquatics, Fitness, Multi-Purpose Spaces and possible Walking Track. As a “bridge” to this expansion, the Mariners Centre will re-open the former YMCA in downtown Yarmouth. Re-opening the Main St. Facility, “**Mariners on Main**” will allow our organization to establish the skill sets and experience required to successfully transition to a future expanded facility. New team members will not only help lead the re-opening of a recreational facility but will also help grow the organization that will ultimately transition to our expanded Mariners Centre in the years ahead. It's a great time to join the Mariners Centre Team.

Acting on our strategic priority of Customer Experience, Mariners Centre is delighted to offer the position of **Guest Services Manager**. Reporting to the CEO, the Guest Services Manager is a member of the Mariners Centre Management Team working alongside the Aquatics and Operations Managers.

Leading our front desk staff, the Guest Services Manager will ensure a positive experience for our customers and user groups. Key duties will range from welcoming and serving customers, sales of our programs and services, and supporting external communications.

Diversity is valued at the Mariners Centre. As an equal opportunity employer, we consider individual talents, skills, and unique perspectives to provide the best service to our community. The successful candidate will be a strong communicator with experience in customer service or sales. They will be a highly organized manager, enjoy supervising a team, can manage multiple priorities and thrive on helping others achieve their goals. You must be able to work flexible hours including regular night and weekend shifts and be competent using e-mail, word processing, and database software.

This is a full-time management position. In addition to competitive compensation, the Mariners Centre provides paid time-off, comprehensive group insurance benefits and a Registered Retirement Savings Plan (RRSP) % matching program.

A detailed job description is available by contacting the CEO. Interested candidates are invited to apply in writing before June 7th, 2021 to jobs@mariners-centre.com.

Dorgam Hideib
Chief Executive Officer
Mariners Centre
Phone: (902) 742-2155 ext. 4
E: dorgam.hideib@mariners-centre.com